



Windermere HOA

Automated trash collection procedures



We are excited you have chosen **Republic Services** as your waste removal service.

In order to insure proper pick-up, we do ask a few things from you...

All refuse must be placed at the curb by **6:00 a.m. on your collection day which is every Monday.**

ALL trash must be placed in the carts provided by Republic Services.

Please call **Customer Resource Center @ 317-917-7300** to report missed collection or if you have any question in regards to your service.

What you may put out:

We can pick up standard household garbage, including food waste and cloth, shrubbery cuttings and broken down boxes as long as it is contained within your specially designed cart.

- If you have items that do not fit in your cart, please call us at least 48 hours prior to your pick up day so that we can make proper arrangements to get these items picked up for you.

How to put it out:

Make sure your trash is placed at the curb by **6:00 a.m.** on your collection day.

Republic will empty the cart using trucks that are equipped with an articulating arm. This arm will grasp and quickly empty the cart into the truck and then return the cart to its original position. All of this is done without the operator ever having to leave the cab. This operation is performed quicker and safer than traditional manual collection methods.

- Please make sure the cart has at least 4 feet of clearance from mailboxes, parked cars, etc. and that the handle is facing the residence.
- Also, please make sure your cart lid is closed – this will keep any trash from spilling out into the roadway while dumping.
- If you recycle, please leave a 4ft clearance between the cart and recycling bin.

Sorry, we can't take everything...

For safety and health reasons, we cannot pick up the following items:

- Demolition, construction, or discarded building materials, like drywall, roofing, brick, and wood
- Trees, large tree limbs, or tree stumps longer than 4ft in length (only limbs cut shorter than 4ft and tied and bundled will be taken)
- Brush and vegetation from building contractors, commercial tree trimmers, or lawn services
- Sod, fill dirt, and trash from contractor clearing, and other materials that require special handling
- Explosives, pathological and biological waste, radioactive material, ashes, and sand
- Automotive parts like engines, rear ends, springs, fenders, and seats

- Farm equipment, marine vessels, or any other major parts
- Septic, human, and animal waste (minimal amounts, like diapers and kitty litter, are OK)
- Effective January 1, 2011, Indiana households, public schools and small businesses will no longer be able to mix unwanted computer monitors, computers, televisions, printers, computer peripheral (i.e. keyboards, mice, etc.), DVD players, video cassette recorders or fax machines with municipal waste intended for disposal at a landfill or intended for disposal by burning or incineration.”

Heavy Trash Pick-Up

You are allowed 1 - Heavy/Bulky item pick up per month. Please contact us at least 48 hours prior to your normal pick up day if you have a heavy or bulky item (i.e. household furniture, appliances, bicycles, etc.) for pick up. We offer additional items for pick up at an **extra rate per item to be paid by the resident. Contact us for pricing.**

Prior arrangements are required.

Refrigerators, air conditioners, and other items containing Freon require special handling and therefore we are unable to take them. Please call us for suggestions on how to dispose of these items.

Holiday Schedule

There is **no** trash collection in your area on the following holidays: **Memorial Day, Labor Day, July 4th, Thanksgiving Day, Christmas Day and New Years Day.**

Trash collection will be delayed one day for the remainder of the week, following the holiday.

Trash collection may also be delayed due to severe weather.

Christmas tree pick: Each household is allotted 1 Christmas tree pick up for the season.

Should you have any questions, our office is available to you Mon-Fri 7:00am-5:00pm. You may reach us 317-917-7300 or any time at republicservices.com

Thank you,
Republic Services



We'll handle it from here.TM